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New year, new buses and our help

We are at the end of another busy year! I want to wish everyone a very happy, festive and safe holiday period. A joyous time with family and friends, it can also be a reflective one, missing those passed or experiencing separation and loneliness so please remember:

You are not alone, we're here for you:

Non-emergency
Mental Health Line 1800 011 511

Crisis support
Lifeline 13 11 14



The first new buses have arrived and we are thrilled to reveal their names (drawn from the 119 suggestions you made in our 'Name that Bus' competition): David, Bertie and Daisy will join the Turramurra fleet, while Central Coast Spirit, Matilda and The Wanderers will expand our fleet on the Central Coast!

Currently undergoing signwriting and drivertraining, these vehicles are a substantial investment into our community so please join us on board for new year outings.

Aged Care Reforms

These reforms are to ensure older people have choice and control over their care, including transport support to stay active, connected and independent in your community. While there are new steps to follow (assessments, agreements) the core aim is to support you better.

As your transport provider we are complying by reviewing existing clients to ensure their aged-care assessment status and registration with My Aged Care is up to date.

Subsequently, we will send you (or your carer/

Christmas Closure

Closing 4:30pm Friday 19 December 2025 and reopening 8:30am Tuesday 6 January 2026

Please book January transport early as our office closes 4:30, Friday 19 Dec and messages won't be reviewed during the break

family) a Service Agreement for your review and signature.

We will integrate your transport service into Care & Services plans so that your needs (medical, social, community outings) are documented, reviewed and aligned with your choices.

We'll inform you of any changes in how services are delivered or how your transport support might be adjusted under the new framework.

Importantly, we will support you through this transition so please ask us anything and get our help with registration, assessment queries or understanding your transport service under CHSP. Our focus is on maintaining dependable transport support while making this reform as smooth as possible for you. Thank you for being our client and for trusting us to support your mobility and connection in the community.

Tara Russell

P.S. North Shore Craft Group are having a Contemporary Art and Craft Exhibition & sale (Thornleigh; light lunch provided): 21–23 November. Transport? Call us.

Exercise Classes

Last class: Wed 17 December 2025 Resumption: Wed 21 January 2026

Please book your classes and transport for January 2026 **before Wednesday 17 December**

MONDAY 1 DECEMBER

Rick's Mystery Inner-West Tour



Huge response for this new tour so here it is again! Let Rick surprise you in exploring old and new sights in the Inner West. We will lunch at Sydney Rowing Club in Abbotsford with breathtaking water views (your choice and cost). We will repeat this tour early next year. Pickups: 8:15 HKCT Turramurra; 8:30 Willow Park, Hornsby; 8:45 Pennant Hills Library.

No home pickups

\$25 per person • \$45 per couple

Transport only

SATURDAY 6 DECEMBER

Andre Rieu, "Merry Christmas"



Join Andre for his 2025 Christmas Concert *Merry Christmas!* for joyful carols, dream-like waltzes and plenty of surprises. This afternoon gala performance, at Roseville Cinema, will have you feeling so festive and, likely, floating on air. Cinema kiosk is available for drinks and snacks (card and exact cash only).

Home pickups

\$75 per person • \$145 per couple

Transport + movie included

FRIDAY 12 DECEMBER

Christmas Shopping, Castle Towers



Half-day Outing Here's a chance to finish your Christmas shopping at a super-mall with over 300 stores, including David Jones and Myer. Cafés and eateries abound and we will be there for three hours so you can have a coffee and a bite to eat before we take you home. Please remember: only 2 shopping bags per client.

Pickups: Hornsby residents \$25 per person • \$45 per couple Transport only

TUESDAY 2 DECEMBER

Sailors Grill, Drummoyne



Enjoy a relaxing lunch at this everpopular venue, aside one of Sydney's best waterfront locations. The menu offers fresh seasonal favourites, including seafood and steaks. There's also a mouth-watering range of gelato and desserts to complete your meal (your choice and cost).

Home pickups \$25 per person • \$45 per couple Transport only

MONDAY 8 DECEMBER

Driver's Choice: Dinner and Christmas Lights



This can't fail to get you into the festive spirit! We start with dinner (your choice and cost) at a surprise venue chosen by your driver. Then we are off to enjoy mesmerising Christmas lights from the comfort of your bus, before we take you safely home. Pick-ups will be late afternoon. Please remember photo ID.

Pickups: Hornsby residents

\$25 per person • \$45 per couple

Transport only

MONDAY 15 DECEMBER

Client Christmas Celebration



Please join us for a delightful combined celebration with our Central Coast clients, at Gosford Golf Club. You will enjoy a 2-course Christmas-themed lunch, including a trio of meats and desserts, bon bons, entertainment and lots of festive fun! Please book by 1 December; no refunds within 10 days of outing.

Home pickups \$80 per person • \$155 per couple Transport, lunch, tea/coffee inclu.

FRIDAY 5 DECEMBER

Christmas Shopping, Castle Towers



Half-day Outing Here's a chance to finish your Christmas shopping at a super-mall with over 300 stores, including David Jones and Myer. Cafés and eateries abound and we will be there for three hours so you can have a coffee and a bite to eat before we take you home. Please remember: only 2 shopping bags per client.

Pickups: Ku-ring-gai residents

\$25 per person • \$45 per couple

Transport only

TUESDAY 9 DECEMBER

Driver's Choice: Dinner and Christmas Lights



This can't fail to get you into the festive spirit! We start with dinner (your choice and cost) at a surprise venue chosen by your driver. Then we are off to enjoy mesmerising Christmas lights from the comfort of your bus, before we take you safely home. Pick-ups will be late afternoon. Please remember photo ID.

Pickups: Ku-ring-gai residents \$25 per person • \$45 per couple Transport only

Very Much Appreciated

Prepayment is required for outings when tickets or meals are included.

Cancellations within 3 working days (or more, per venue rules*) of an outing now incur 100% charge.

*Many venues require final numbers 10 days prior, so pre-payment and stricter cancellation policies may apply.

thank you

MONDAY 12 JANUARY

Balmoral Esplanade and Lunch



Enjoy one of Sydney's most delightful walks on Balmoral Beach's Esplanade, along with a coffee at one of the many cafes near the waters edge. We will then take you for a delectable lunch at the always-affordable North Leagues Club (your choice and cost). Pickups: 8:15 HKCT Turramurra; 8:30 Willow Park, Hornsby; 8:45 Pennant Hills Library.

No home pickups \$25 per person • \$45 per couple Transport only

MONDAY 19 JANUARY

Rick's City Tour and Lunch



Remind yourself just how beautiful our city is! Rick will drive you past some of Sydney's most famed attractions, with a stop at Centennial Park for coffee, before going on to a scrumptious lunch (your choice and cost) at the renowned Drummoyne Sailing Club. Pickups: 8:15 HKCT Turramurra; 8:30 Willow Park, Hornsby; 8:45 Pennant Hills Library.

No home pickups \$25 per person • \$45 per couple Transport only

SATURDAY 24 JANUARY

Archibald Hotel, Kurrajong Hts



Sit back and enjoy the beautiful drive along the Bells Line of Road to Kurrajong Heights, at the foot of the Blue Mountains. Lunch will be at the historical Archibald Hotel, offering pub classics and stunning views over The Hawkesbury.

Home pickups \$35 per person • \$65 per couple Transport only

TUESDAY 13 JANUARY

Mooney Mooney Club Delight



Savour a leisurely lunch at this delightful club, with its beautiful views over The Hawkesbury. Please be ready with your meal choice when booking: beer battered fish & chips; chicken schnitzel, chips & salad or chicken salad. Please note: no refunds within 7 days.

Home pickups \$55 per person • \$105 per couple Transport + lunch included

TUESDAY 20 JANUARY

Hawkesbury Brewery, Central Coast



New Outing A new destination—requested by one of our discerning clients. You will enjoy the drive up the Central Coast before a lunch chosen from the brewery's menu of pub favourites — at very affordable prices (your choice and cost).

Home pickups

\$45 per person • \$85 per couple

Transport only

TUESDAY 27 JANUARY

Dural Kitchen at Dural Club



Superbly renovated, the Dural Club offers a superb 2-course lunch for \$25pp. Please have your selection ready when booking: beef tortellini boscaiola; beer battered fish, chips & salad; chicken schnitzel, chips & salad or roasted pumpkin bowl. Dessert is cake-slice of the day. Please book by 16 January; no refunds within 7 days of outing.

#50 per person • \$95 per couple

Transport + lunch included

FRIDAY 16 JANUARY

Harbour Sightseeing Cruise



How better to see Sydney Harbour on a summers day? This 1.5 hour Captain Cook Cruise departs Darling Harbour midday and sails up to Circular Quay, ensuring you see all of Sydney's iconic sites. You can purchase drinks, snacks and light lunches onboard. Please book and pay by 17 December; no refunds within 7 days of outing.

Pickups: Hornsby residents

\$80 per person • \$155 per couple
Transport + cruise included

FRIDAY 23 JANUARY

Harbour Sightseeing Cruise



How better to see Sydney Harbour on a summers day? This 1.5 hour Captain Cook Cruise departs Darling Harbour midday and sails up to Circular Quay, ensuring you see all of Sydney's iconic sites. You can purchase drinks, snacks and light lunches onboard. Please book and pay by 9 January; no refunds within 7 days of outing.

Pickups: Ku-ring-gai residents \$80 per person • \$155 per couple Transport + cruise included

FRIDAY 30 JANUARY

IKEA Rhodes



New Outing Fancy something for your home? This megastore offers an amazing array of homewares and plants. There is a small café where you can enjoy an early lunch (your choice and cost). And there's plenty of other stores to explore, including Adairs and Kmart. Note: only 2 shopping bags per client (larger items can be ordered and delivered).

Home pickups

\$25 per person • \$45 per couple

Transport only

HKCT Social Shopping Sojourns: door-to-door return • one hour shopping for just \$10/15				
Centre	Drop-off/Pickup	For residents of	Book by	
Turramurra IGA Mondays Except 5th will be Tue.	10am / 11am s 6th Jan	East Gordon, North Wahroonga, Pymble, West Pymble Turramurra, Wahroonga, South Turramurra	Wednesday	
East Lindfield Shops Mondays Except 5th will be Tue	1pm / 2pm s 6th Jan	East Killara, East Lindfield, Lindfield, Roseville, Roseville Chase	Wednesday	
Westleigh Village Tuesdays	10am / 11am	Normanhurst, Pennant Hills, Thornleigh, Westleigh	Thursday	
Thornleigh Marketplace Tuesdays	1:30pm / 2:30pm	Beecroft, Normanhurst, Pennant Hills, Thornleigh, Westleigh	Thursday	

HKCT Comprehensive Shopping: door-to-door return • two to three hours shopping for just \$15/\$25

Centre	Drop-off/Pickup	For residents of	Book by
Aldi Mt Ku-ring-gai & Bero Mondays Except 5th will be 1	owra V. 1:30pm / 3:15pm Tues 6th Jan	Berowra, Berowra Heights, Mount Colah, Mount Ku-ring-gai	Wednesday
Carlingford Court Wednesdays	10:30am / 1pm	Beecroft, Cheltenham, Epping, Pennant Hills	Friday
St Ives Village Wednesdays	•	East Gordon, Gordon, Killara, Turramurra, Pymble, West Pymble Turramurra, Pymble, St Ives, St Ives Chase	Friday
Macquarie Centre Wednesdays	11am / 2pm	3 December & 7 January Gordon, Killara, Lindfield, North Wahroonga, Pyn Roseville, Turramurra, Wahroonga, Warrawee	nble Friday
	11am / 2pm	10 December & 14 January Beecroft, Cheltenham, Epping, North Epping, Normanhurst, Pennant Hills, Thornleigh, Westleigh	Friday
Gordon Shops Thursdays	10am / 12 midday	East Gordon, East Killara, East Lindfield, Gordon, Killara, Pymble Lindfield, Roseville, Roseville Chase, West Pymble	Monday
St Ives Village Thursdays		East Gordon, Gordon, Pymble, Killara, St Ives North Turramurra, Turramurra, St Ives Chase, Pymble, St Ives	Monday
Hornsby Westfield Thursdays	•	Normanhurst, North Wahroonga, Thornleigh, Wahroonga, Waitara Hornsby, Hornsby Heights	Monday
Cherrybrook Shops Fridays		Cherrybrook, West Pennant Hills Arcadia, Castle Hill, Dural, Fiddletown, Galston, Middle Dural	Tuesday
Hornsby Westfield Fridays	10am / 1pm	Asquith, Berowra, Berowra Heights, Brooklyn, Cowan, Hornsby Heights Mount Colah, Mount Ku-ring-gai, Normanhurst, North Wahroonga, Turramurra, Wahroonga, Waitara, Warrawee	Tuesday